

HERSHEY

ENTERTAINMENT & RESORTS

HOSPITALITY INTERN – RECREATION

Are you ready to launch your career within the Hospitality industry? Join our summer internship team and create sweet memories for our guests! Hershey Entertainment & Resorts is seeking interns to participate in our Summer Hospitality Internship Program (HIP). The HIP program is geared towards college students pursuing a degree from an accredited institution that will support a career in Hospitality & Tourism Management, Food & Beverage, Entertainment and Recreation Industries.

As a Recreation Intern, you will lead daily resort activities and aquatics operations. You will gain hands-on leadership experience by helping lead a team of recreation members, manage daily opening and closing procedures, and assist with weekly team meetings. In this role, you will understand vital technical and safety skills within a resorts pool space, including aquatic management and pool chemical calculations. Additionally, you will assist with coordinating recreational programming and drive guest engagement by facilitating daily activities ranging from arts and crafts, sporting events, and fitness requests to youth programs and Hershey Products Costume Characters. This dynamic, fast-paced role will sharpen your supervisory capabilities while providing comprehensive operational exposure across a premier resort property.

Recreation Locations:

Candidates will be selected to work in one of the following areas within the Recreation concentration:

- **Hershey Country Club**
- **Hershey Lodge**
- **The Hotel Hershey**
- **Hersheypark Camping Resort**

Please review the following pages for job descriptions of each of the locations.

HOSPITALITY INTERN – RECREATION

Hershey Country Club

Job Description:

Within the Recreation concentration, interns will assist in supervising a staff of recreation team members, learn aquatic skills, and facilitate daily recreational activities for our guests. As an intern, you will utilize your customer communication skills to increase productivity while learning the core values that support our mission. Working closely with your hiring managers, you will gain invaluable exposure and experience within the hospitality industry.

This position may provide care, supervision, guidance, or control of children or may have regular, ongoing contact with children that is integral to the responsibilities of the position. As a result, in accordance with Pennsylvania's Child Protective Services Law, newly hired candidates are required to obtain the following clearances: a report of criminal history from the Pennsylvania State Police (PSP), Child Abuse History Clearance from the Department of Human Services (Child Abuse), and Fingerprint-based federal criminal history submitted through the Pennsylvania State Police or its authorized agent (FBI). Completed clearances are required to be submitted prior to starting employment.

Job Duties:

Duties may include, but are not limited to:

- Assist in overseeing the pool facility and lifeguards.
- Learn aquatic skills such as pool chemical calculations and pool safety.
- Help coordinate swim lessons and swim team activities.
- Participate in lifeguard rotations at the Pool and provide ongoing Ellis Lifeguard training.
- Coordinate and facilitate recreation events at the Pool.
- Assist with management of the pool snack bar, Splashes.
- Assist with Golf Outings and member events.

Job Requirement:

Basic Qualifications:

- Must be 18 years of age or older.
- Must possess a valid driver's license.
- Must be actively enrolled in a College/University and Majoring/Minoring in the Hospitality & Tourism, Food & Beverage, Travel & Tourism or related field.
- Students Graduating college/university after Spring of 2027 will be considered.

Additional Qualifications:

- Must be willing and able to obtain lifeguard, CPR, and first aid certifications upon employment.
- Strong customer service skills.
- Proven leadership skills with an understanding of conflict resolution and problem solving
- Ability to communicate professionally and effectively.
- Abide by appearance standards and be able to maintain hospitality standards for the assigned property.
- Ability to maintain composure in a fast-paced environment.
- Keyboarding skills and computer literacy.

Working Conditions:

- HE&R transportation is not provided for this position.
- This position will include driving company vehicles and/or golf carts. Must possess a valid driver's license.
- Must be able to work a flexible schedule based on operational needs, including weekends and holidays.
- Flexible work environment requires adaptability to demanding/fast pace, noise, and heat.

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time

Hershey Entertainment & Resorts is an Equal Opportunity Employer

HOSPITALITY INTERN – RECREATION

Hershey Lodge

Job Description

Within the Recreation Concentration, interns will assist in supervising a staff of over 80 recreation team members, learn aquatic skills, and facilitate daily recreational activities for our guests. As an intern, you will utilize your customer communication skills to increase productivity while learning the core values that support our mission. Working closely with your hiring managers, you will gain invaluable exposure and experience within the hospitality industry.

This position may provide care, supervision, guidance, or control of children or may have regular, ongoing contact with children that is integral to the responsibilities of the position. As a result, in accordance with Pennsylvania's Child Protective Services Law, newly hired candidates are required to obtain the following clearances: a report of criminal history from the Pennsylvania State Police (PSP), Child Abuse History Clearance from the Department of Human Services (Child Abuse), and Fingerprint-based federal criminal history submitted through the Pennsylvania State Police or its authorized agent (FBI). Completed clearances are required to be submitted prior to starting employment.

Job Duties:

Duties may include, but are not limited to:

- Consistently offer professional, friendly, and engaging service to our guests.
- Assist with supervising 80 recreation team members.
- Learn aquatic skills such as pool chemical calculations and pool safety.
- Assist with leading weekly team meetings.
- Coordinate and facilitate recreation events for corporate groups.
- Facilitate daily recreation activities such as arts & crafts, bingo, Hershey Products Costume Characters, sporting events, fitness requests, and a variety of children's programs.
- Participate with daily operation opening and closing procedures to include all recreation areas of designated property.

Job Requirements

Basic Qualifications:

- Must be 18 years of age or older.
- Must possess a valid driver's license.
- Must be actively enrolled in a College/University and Majoring/Minoring in the Hospitality & Tourism, Food & Beverage, Travel & Tourism or related field.

- Students Graduating college/university after Spring of 2027 will be considered.

Additional Qualifications:

- Must be willing to obtain lifeguard, CPR, and first aid certifications upon employment
- Strong customer service skills.
- Proven leadership skills with an understanding of conflict resolution and problem solving
- Ability to communicate professionally and effectively.
- Abide by appearance standards and be able to maintain hospitality standards for the assigned property.
- Ability to maintain composure in a fast-paced environment.
- Keyboarding skills and computer literacy.

Working Conditions:

- Limited transportation will be provided from the housing partner location to Hersheypark, The Hotel Hershey, and the Hershey Lodge. Selected students are responsible for reliable transportation outside of the provided transportation times and destinations.
- This position will include driving company vehicles and/or golf carts. Must possess a valid driver's license.
- Must be able to work a flexible schedule based on operational needs, including weekends and holidays.
- Flexible work environment requires adaptability to demanding/fast pace, noise, and various weather conditions.

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time

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HOSPITALITY INTERN – RECREATION

The Hotel Hershey

Job Description

Within the Recreation Concentration, interns will assist in supervising a staff of over 80 recreation team members, learn aquatic skills, and facilitate daily recreational activities for our guests. As an intern, you will utilize your customer communication skills to increase productivity while learning the core values that support our mission. Working closely with your hiring managers, you will gain invaluable exposure and experience within the hospitality industry.

This position may provide care, supervision, guidance, or control of children or may have regular, ongoing contact with children that is integral to the responsibilities of the position. As a result, in accordance with Pennsylvania's Child Protective Services Law, newly hired candidates are required to obtain the following clearances: a report of criminal history from the Pennsylvania State Police (PSP), Child Abuse History Clearance from the Department of Human Services (Child Abuse), and Fingerprint-based federal criminal history submitted through the Pennsylvania State Police or its authorized agent (FBI). Completed clearances are required to be submitted prior to starting employment.

Job Duties:

Duties may include, but are not limited to:

- Consistently offer professional, friendly, and engaging service to our guests.
- Assist with supervising over 80 recreation team members.
- Learn aquatic skills such as pool chemical calculations and pool safety.
- Assist with leading team meetings.
- Coordinate and facilitate recreation events for corporate groups.
- Facilitate daily recreation activities such as arts & crafts, bingo, Hershey Products Costume Characters, fitness requests, and a variety of family programs.
- Participate with daily operation opening and closing procedures to include all recreation areas of designated property.
- Assist with staff delegation, training, and remediation.

Job Requirements

Basic Qualifications:

- Must be 18 years of age or older.
- Must possess a valid driver's license.
- Must be actively enrolled in a College/University and Majoring/Minoring in the Hospitality & Tourism, Food & Beverage, Travel & Tourism, Education, Speech/Communications or related field.

- Students Graduating college/university after Spring of 2027 will be considered.

Additional Qualifications:

- Must be willing to obtain lifeguard, CPR, and first aid certifications upon employment
- Strong customer service skills.
- Proven leadership skills with an understanding of conflict resolution and problem solving.
- Ability to communicate professionally and effectively.
- Abide by appearance standards and be able to maintain hospitality standards for the assigned property.
- Ability to maintain composure in a fast-paced environment.
- Keyboarding skills and computer literacy.

Working Conditions:

- Limited transportation will be provided from the housing partner location to Hersheypark, The Hotel Hershey, and the Hershey Lodge. Selected students are responsible for reliable transportation outside of the provided transportation times and destinations.
- This position will include driving company vehicles and/or golf carts. Must possess a valid driver's license.
- Must be able to work a flexible schedule based on operational needs, including weekends and holidays.
- Flexible work environment requires adaptability to demanding/fast pace, noise, and various weather conditions.

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time

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HOSPITALITY INTERN – RECREATION

Hersheypark Camping Resort

Job Description:

Within the Recreation concentration, interns will assist in supervising a staff of recreation team members, learn aquatic skills, and facilitate daily recreational activities for our guests. As an intern, you will utilize your customer communication skills to increase productivity while learning the core values that support our mission. Working closely with your hiring managers, you will gain invaluable exposure and experience within the hospitality industry.

This position may provide care, supervision, guidance, or control of children or may have regular, ongoing contact with children that is integral to the responsibilities of the position. As a result, in accordance with Pennsylvania's Child Protective Services Law, newly hired candidates are required to obtain the following clearances: a report of criminal history from the Pennsylvania State Police (PSP), Child Abuse History Clearance from the Department of Human Services (Child Abuse), and Fingerprint-based federal criminal history submitted through the Pennsylvania State Police or its authorized agent (FBI). Completed clearances are required to be submitted prior to starting employment.

Job Duties:

Duties may include, but are not limited to:

- Assist with supervising recreation team members.
- Planning, promoting, and conducting creative activities and events.
- Gather and Purchase supplies and equipment.
- Monitoring recreation budget to include collecting fees and safekeeping funds.
- Participate in Lifeguard rotations at the Outdoor Pools and provide ongoing Ellis Lifeguard training.
- Assist in overseeing the pool facility and lifeguards.

Job Requirement:

Basic Qualifications:

- Must be 18 years of age or older.
- Must possess a valid driver's license.
- Must be actively enrolled in a College/University and Majoring/Minoring in the Hospitality & Tourism, Food & Beverage, Travel & Tourism or related field.
- Students Graduating college/university after Spring of 2027 will be considered.

Additional Qualifications:

- Must be willing to obtain lifeguard, CPR, and first aid certifications upon employment
- Strong customer service skills and outgoing personality.
- Proven leadership skills with the ability to be a self-starter and an understanding of conflict resolution and problem solving.
- Ability to communicate professionally and effectively.
- Abide by appearance standards and be able to maintain hospitality standards for the assigned property.
- Ability to maintain composure in a fast-paced environment.
- Keyboarding skills and computer literacy.

Working Conditions:

- HE&R transportation is not provided for this position.
- This position will include driving company vehicles and/or golf carts.
- Must be able to work a flexible schedule based on operational needs, including weekends and holidays.
- Flexible work environment requires adaptability to demanding/fast pace, noise, and heat.

Nothing in this job description restricts management's right to assign or reassign duties and responsibilities to this job at any time

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